



*Time Well Spent™*

November 20, 2008

RE: MKN Cleaning, Inc.

To Whom It May Concern:

I would like to take this opportunity to recommend **MKN Cleaning, Inc.** to any company that values integrity and excellence as cornerstones for contracting work at their properties/ buildings. I have had the pleasure of doing business with MKN Cleaning for the past two years and I undoubtedly rank them number one in not only the work that they do for me here at the property but also on a personal level. Mr. Idris and Mr. Mathis are the most accommodating individuals and nothing I ask of them is too much. On one occasion I had an unexpected VP visit the next morning. The following morning, a staff of 10 arrived at 6AM and had my property sparkling by 9AM - well in advance of the VP!

Residents also comment on the **friendly** staff that clean the common area hallways and grounds every morning and that they even see them wiping down the hand rails - something that we never even asked them to do!

MKN Cleaning always goes the extra mile and they have won my complete devotion! I highly recommend MKN to any Property Manager/ Owner that is seeking professionalism and excellence; they not only promise such, but they actually deliver as well!

Sincerely,

Tamara Egbeju  
Sr. Community Manager  
Avalon @ Decoverly  
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